

Privacy policy

Basic information on Data Protection

Responsible	PREPARATS MORATO, SL (hereinafter RESTAURANT AMBER)
Purpose	Provision of online services Management of web users Commercial Communications related to our services.
Legitimacy	Express consent and legitimate interest
Recipients	No data is transferred to third parties, except legal obligation.
Rights	Access, rectify and delete the data, aswell as other rights, as explained in the additional information.
Additional information	You can consult the additional and detailed information on Data Protection in the Attached clauses found in https://www.ambergirona.com/politica-de-privacitat .

At PREPARATS MORATO, SL (hereinafter RESTAURANT AMBER) we work to offer you the best possible experience through our products and services. In some cases, it is necessary to collect the information to achieve it. We care about your privacy and we believe we need to be transparent about it.

Therefore, and for the purposes of the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (hereinafter, "GDPR") regarding the protection of natural persons with regard to the processing of personal data and the free movement of such data, and LAW 34/2002, of 11 July, Services of the Information Society and Electronic Commerce (hereinafter, "LSSI", RESTAURANT AMBER informs the

user that, as responsible for the treatment, it will incorporate the personal data provided by users in an automated file.

Our commitment begins by explaining the following:

– Your data is collected so that the user experience improves, attending to your interests and needs.

– We are transparent in relation to the data we obtain about you and the reason why we do it.

– Our intention is to offer you the best possible experience. Therefore, when we use your personal information we will always do so in compliance with the regulations, and when necessary, we will request your consent.

– We understand that your data belongs to you. Therefore, if you decide not to authorize us to process them, you can request that we stop processing them.

– Our priority is to guarantee your security and process your data in accordance with European regulations.

If you want to obtain more information about the processing of your data, consult the different sections of the privacy policy below:

Who is responsible for the processing of your personal data?

Company name: PREPARATS MORATO, SL

Commercial name: RESTAURANT AMBER

Registered office: C/ Cerverí, 5, 17001 GIRONA (Girona)

CIF: B-55350284

E-mail: info@ambergirona.com

RESTAURANT AMBER has appointed an internal contact person as coordinator of the adaptation within its organization. If you want to make a query regarding the processing of your personal data, you can contact him by email info@ambergirona.com

What personal data do we collect?

The personal data that the user can provide:

- Name, address and date of birth.
- Telephone number and email address.
- Location.
- Information on payments and returns.
- IP address, date and time when you have accessed our services, internet browser that you use and data about the operating system of the device.
- Any other information or data that you decide to share with us.

In some cases, it is mandatory to complement the registration form to access and enjoy certain services offered on the website; Likewise, not providing the requested personal data or not accepting this data protection policy means that it is impossible to subscribe, register or participate in any of the promotions in which personal data is requested.

Why and why do we process your data?

At RESTAURANT AMBER we process the information provided by interested parties for the following purposes:

- Manage orders or contract any of our services, either online or in physical stores.

- Manage the sending of the information requested.
- Develop commercial actions and carry out the maintenance and management of the relationship with the user, as well as the management of the services offered through the website and information tasks, being able to carry out automatic assessments, obtaining profiles and segmentation tasks of customers in order to customize the treatment according to their characteristics and needs and better the online experience of the client.
- Develop and manage contests, raffles or other promotional activities that may be organized.

In some cases it will be necessary to provide information to the authorities or third companies for auditing reasons, as well as to handle personal data of invoices, contracts and documents to respond to customer or public administration claims.

We inform you that the personal data obtained as a result of your registration as a user will be part of the Registry of Processing Activities and Operations (RAT), which will be updated periodically in accordance with the provisions of the GDPR.

What is the legitimacy for the processing of your data?

The processing of your data can be based on the following legal bases:

- Consent of the interested party for the contracting of services and products, for contact forms, requests for information or registration in e-newsletters.
- Legitimate interest in the processing of our clients' data in direct marketing actions and express consent of the interested party for everything related to automatic valuations and profiling.

– Compliance with legal obligations for fraud prevention, communication with public authorities and claims of third parties.

How long do we keep your data?

The processing of the data for the purposes described will be maintained for the time necessary to comply with the purpose of its collection (for example, for the duration of the commercial relationship), as well as for the fulfillment of the legal obligations arising from the processing of the data.

To which recipients are your data communicated?

In some cases, only when necessary, RESTAURANT AMBER will provide user data to third parties. However, the data will never be sold to third parties. External service providers (for example, payment providers or delivery companies with which RESTAURANT AMBER works may use the data to provide the corresponding services, without prejudice to this, they will not use the information for their own purposes or for transfer to third parties.

RESTAURANT AMBER seeks to guarantee the security of personal data when sent outside the company and ensures that third party service providers respect confidentiality and have adequate measures to protect personal data. These third parties are obliged to ensure that the information is processed in accordance with data privacy regulations.

In some cases, the law may require that personal data be disclosed to public bodies or other parties, only what is strictly necessary for compliance with these legal obligations will be disclosed.

The personal data obtained may also be shared with other companies in the group.

Where is your data stored?

In general, the data is stored within the EU. The data sent to third parties that do not belong to the EU, we will ensure that they offer a sufficient level of protection, either because they have Binding Corporate Standards (BCR) or because they have adhered to the "Privacy Shield".

What rights do you attend and how can you exercise them?

You can direct your communications and exercise your rights by means of a request in the following email: info@ambergirona.com

By virtue of the provisions of the GDPR, you can request:

- Right of access: you can request information about the personal data that we have about you.
- Right of rectification: you can communicate any change in your personal data.
- Right of deletion and forgetting: you can request the prior deletion of personal data.
- Right of limitation to processing: it implies the restriction of the processing of personal data.
- Right of opposition: you can withdraw the consent of the processing of the data, opposing the fact that they are still being processed.
- Right to portability: in some cases, you can request a copy of the personal data in a structured, commonly used and mechanically readable format for transmission to another controller.
- Right not to be subject to individualized decisions: you can request that no decisions be made based solely on automated processing, including profiling, that produces legal effects or significantly affects the interested party.

In some cases, the request may be rejected if it requests that data necessary for compliance with legal obligations be deleted.

Likewise, if you have any complaints about the processing of the data, you can file a claim with the data protection authority.

Who is responsible for the accuracy and veracity of the data provided?

The user is solely responsible for the veracity and correctness of the data included, exonerating RESTAURANT AMBER from any responsibility in this regard. Users guarantee and respond, in any case, the accuracy, validity and authenticity of the personal data provided, and undertake to keep them duly updated. The user agrees to provide complete and correct information on the registration or subscription form. RESTAURANT AMBER reserves the right to terminate the contracted services that have been held with users, in the event that the data provided are false, incomplete inaccurate or out of date.

RESTAURANT AMBER is not responsible for the veracity of the information that is not of own elaboration and of those indicated other source, so neither assumes any responsibility with regard to hypothetical damages that could originate by the use of this information.

RESTAURANT AMBER reserves the right to update, modify or delete the information contained in its web pages and may even limit or not allow access to this information. RESTAURANT AMBER is exempt from liability for any damage or loss that the user may suffer as a result of errors, defects or omissions, in the information provided by RESTAURANT AMBER provided that it comes from sources outside it.

Likewise, the user certifies that he is over 14 years of age and that he/she has the necessary legal capacity to provide consent regarding the processing of his/her personal data.

How do we process the personal data of minors?

In principle our services are not specifically aimed at minors. However, in the event that any of them is addressed to minors under fourteen years of age, in accordance with article 8 of the GDPR and article 7 of LO 3/2018, of 5 December (LOPDGDD), RESTAURANT AMBER will require the valid, free, unequivocal, specific and informed consent of the legal guardians to process the personal data of minors. In this case, the DNI or other form of identification of the person who consents will be required.

In the case of people over fourteen years of age, the data may be processed with the consent of the user, except in those cases in which the Law requires the assistance of the holders of the parental authority or guardianship.

What security measures do we apply to protect your personal data?

RESTAURANT AMBER has adopted the legally required levels of security for the protection of personal data, and seeks to install those other additional means and technical measures at its disposal to avoid the loss, misuse, alteration, unauthorized access and theft of the personal data provided to RESTAURANT AMBER.

RESTAURANT AMBER is not responsible for hypothetical damages that may arise from interferences, omissions, interruptions, computer viruses, telephone breakdowns or disconnections in the operational operation of this electronic system, caused by reasons beyond THE CONTROL OF RESTAURANT AMBER; delays or blockages in the use of this electronic system caused by science or overloads of telephone lines or overloads in the Data Process Center, the Internet system or other electronic systems, as well as damages that may be caused by third parties through illegitimate interference beyond the control of RESTAURANT AMBER. However, the user must be aware that internet security measures are not impregnable.

Links to other websites

On the website there may www.ambergirona.com be links to other web pages. By clicking on one of these links and accessing an external website, the visit will be subject to the privacy policy of that website, leaving RESTAURANT AMBER disconnected from any kind of responsibility regarding its privacy policy.

How do we use cookies?

The website of RESTAURANT AMBER uses cookies, for the purpose of optimizing and customizing your browsing thereof. Cookies are physical files of information that are housed in the user's terminal, the information collected through cookies serves to facilitate the user's navigation through the portal and optimize the browsing experience. The data collected through cookies can be shared with the creators of them, but in no case the information obtained by them will be associated with personal data or data that can identify the user.

However, if the user does not want cookies to be installed on their hard drive, they have the possibility to configure the browser in such a way that it prevents the installation of these files. For more information see our Cookies Policy <https://www.ambergirona.com/politica-de-privacitat>.

Can the privacy policy be modified?

This privacy policy may be modified. We recommend that you review the privacy policy with a certain frequency.